

Implementation of Information Communication Technologies to the Activity of Public Administrative Bodies

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ANNOTATION: This article discusses the introduction of information and communication technologies in public administration bodies and its positive aspects.

KEYWORD: State, information, communication, citizenship, service.

Currently, in the global situation, the Republic of Uzbekistan has its rightful place on the world scale. Naturally, this position depends on the consistent and strategic reforms implemented in the country, as well as on how the economic, social, political rights and freedoms are regulated in the country. In order to achieve more high results, it was decided to introduce information and communication technologies to public administration bodies in order to prevent corrupt situations in the spheres of public administration, to establish fast and quality service, and to reduce the crowding of the population as much as possible.

The state service delivery system in the country is constantly being improved and modernized, which allows to improve the quality of life of the population, investment climate, business environment and business development.

First of all, the Ministry of Information Technologies and Communications Development of the Republic of Uzbekistan was established in accordance with the Decree of the President of the Republic of Uzbekistan No. PF-4702 of February 4, 2015. The purpose of the establishment of the ministry is to further improve the state administration system, to rapidly implement modern information technologies and communications, the "electronic government" system and information systems in the branches and sectors of the country's economy, to modernize the telecommunications infrastructure and data transmission networks. Consistent work is being carried out in the country to develop modern information technologies and communications, to create an integrated system of providing electronic state services, and to introduce new mechanisms for communication between state bodies and the population.

The next main step is the adoption of the Law of the Republic of Uzbekistan on "Electronic Government". This law was introduced in order to prevent excessive embezzlement and spending, and to establish a high-quality public service by establishing a system of electronic document exchange in state administration bodies. The main concepts in the field are e-government - organizational-legal measures and technical measures aimed at ensuring the provision of public services by the use of information and communication technologies to individuals and legal entities, as well as interdepartmental electronic cooperation. tool system.

public service is a service performed at the request of applicants and provided by them in the performance of duties of state bodies. If, in accordance with the law, the functions of providing public services are assigned

to other organizations, they can also provide public services. Request - the request of the applicant to the state authorities for the provision of public services, the applicant - a natural or legal person who has addressed a request to the state authority, interdepartmental electronic cooperation - information and communication between state authorities information exchange through technologies, unique identifiers of electronic government - unique codes given to each natural and legal person, cadastral and real estate objects, geographic and other objects, allowing their identification in electronic government, regulation of electronic public service - electronic public service regulatory legal document defining the procedure and requirements for providing electronic public service - public service provided using information and communication technologies.

The main tasks of electronic government are as follows: to ensure the efficiency, speed and transparency of the activities of state bodies, to strengthen their responsibility and executive discipline, to create additional mechanisms for ensuring the exchange of information with the population and business entities; to create opportunities for applicants to interact with state bodies in the entire territory of the country within the framework of e-government, to create databases of state bodies, a Unified interactive portal of state services and a unified register of electronic state services within the framework of the assigned tasks, introduction of the "one-stop shop" principle in the state administration system due to the formation of electronic document circulation, mutual cooperation of state bodies and information exchange mechanisms between their databases in the implementation of interactions with the population and business entities, electronic registration of business entities to the use of document circulation, including the use of electronic document circulation in the processes of submitting statistical reports, customs clearance, issuing licenses, permits, certificates, as well as in the processes of obtaining information from state bodies transfer to, expand the use of business entities' use of systems for selling and purchasing products through e-commerce, the Internet global information network, as well as the introduction of automated systems for accounting, controlling and paying for utility services; development of non-cash electronic payments, implementation of public procurement, remote access systems and other electronic forms of activity in the field of banking and finance.

The state regulation of the field of e-government is carried out by the Cabinet of Ministers of the Republic of Uzbekistan, the competent body in the field of e-government and other state bodies. The Cabinet of Ministers of the Republic of Uzbekistan: ensures the implementation of a unified state policy in the field of electronic government, approves state programs and other programs in the field of electronic government and monitors their implementation, ensures the formation and operation of electronic government in accordance with its main principles, Electronic State determines the procedure for maintaining a single register of services, determines the procedure for the operation of the interdepartmental electronic cooperation system, if more than one state body providing electronic state services participates in the provision of electronic state services, approves the regulations of those electronic state services, electronic state services approves the methodology for evaluating the quality of the presentation, as well as the target indicators of the effectiveness of the implementation of e-government projects.

The Ministry of Information Technologies and Communications Development of the Republic of Uzbekistan is an authorized body in the field of electronic government. The authorized body in the field of e-government implements a unified state policy in the field of e-government within its powers. Establishes priorities for the further development of e-government and develops proposals for improving e-government legislation, develops state programs and other programs in the field of e-government, coordinates the activities of state bodies in the field of e-government, e-government implements monitoring in the field of e-government services, forms and processes report materials on the provision of e-state services, as well as interdepartmental e-cooperation, to the central databases of the e-government infrastructure, to the interagency e-cooperation system, to the Unified interactive state services portal, ensures the operation of the part related to the data processing center and the interdepartmental data transmission network, the quality of

the provision of electronic government services, as well as the implementation of electronic government projects evaluates the level of achievement of the target performance indicators.

Takes measures to form the technical basis of electronic government on the basis of standards and technical requirements for collecting, storing, processing, transmitting and exchanging information, improving the procedures for electronic government services and interdepartmental electronic cooperation. develops proposals for e-government services, implements coordination of regulations of e-government services, forms and maintains a unified register of e-government services, develops and implements measures to ensure information security of e-government information systems and information resources, in the field of e-government, the state participates in the organization of the system of training, retraining and improvement of their qualifications, ensures the attraction of investments in the development of e-government in the Republic of Uzbekistan, implements international cooperation in the field of e-government ordinary

State bodies participate in the implementation of a unified state policy in the field of e-government within the scope of their powers, participate in the development and implementation of state programs and other programs in the field of e-government, the introduction of information systems and information resources in the field of e-government, as well as electronic state services, ensures its development and integration, develops regulations of electronic government services in accordance with their field of activity and approves them in agreement with the competent body in the field of electronic government, registers the electronic government services it provides in the unified register of electronic government services provides the possibility of receiving electronic state services according to the choice of the applicants, creates the necessary conditions for the provision of electronic state services, including those necessary for persons with disabilities creates conditions, ensures uninterrupted operation of information systems and information resources containing information necessary for the provision of electronic state services, takes measures to ensure information security of information systems and information resources, takes measures to train, retrain and improve the skills of employees in the field of e-government, develops departmental plans (programs) for the development of information systems, information resources and networks in integral connection with state programs and other programs in the field of e-government, develops its official ensures the continuous operation of its websites, as well as the publication of information on the procedure for providing electronic state services, ensures the introduction of information and communication technologies in its structural units, provides electronic state services Information on the progress of the presentation is exchanged by the applicants provides the opportunity to receive through various forms of cooperation, participates in the development of proposals for improving the legislation on electronic government.

Territorial development programs in the Republic of Karakalpakstan, regions and the city of Tashkent should be interconnected with state programs and other programs in the field of electronic government. Local state authorities implement the projects of introduction of electronic state services, organization of interdepartmental electronic cooperation in coordination with the competent body in the field of electronic government.

In today's globalization, the rapid development of information technologies naturally leads to a decrease in the human factor in public administration and an increase in the role of information technologies. This, in turn, helps to improve the quality of the services provided by the state to the citizens, speedy execution of services and increase their efficiency.

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